

# Penquis Service Summary - FY 2025

Penquis provides social and other support services to low-income individuals and families throughout Knox, Penobscot and Piscataquis counties in order to alleviate and eliminate the causes and conditions of poverty.

For the year ending September 30, 2025, the following services were provided to your residents:

| <b>SERVICE</b>                                                                                                                                                                 | <b>NUMBER SERVED</b> | <b>VALUE</b> <small>(includes leveraged funds)</small> |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|--------------------------------------------------------|
| Affordable Housing Development<br>Creates safe, affordable rental and home ownership opportunities.                                                                            | 458 Unit(s)          | \$2,424,195                                            |
| Arrearage Management Program (AMP)<br>Helps eligible households who are behind on their electricity bills.                                                                     | 20 Individual(s)     | \$7,199                                                |
| Assisted Living<br>Provides meals, personal care, homemaker services, help with medications and emergency response for older adults and individuals with disabilities.         | 91 Individual(s)     | \$2,886,448                                            |
| Behavioral Health Home (BHH)<br>Provides individualized treatment plans for children and adults based on the client's personal needs.                                          | 2 Individual(s)      | \$8,268                                                |
| Breakthrough Youth<br>Provides youth with life skills to support better financial literacy and healthy decision-making to create pathways to future success.                   | 86 Individual(s)     | \$94,475                                               |
| Central Heating Improvement Program<br>Repairs or replaces faulty central heating systems.                                                                                     | 52 Individual(s)     | \$117,497                                              |
| Certified Community Behavioral Health Clinic<br>Provides assistance to access mental health services and other community resources.                                            | 240 Individual(s)    | \$86,467                                               |
| Child and Adult Care Food Program<br>Reimburses child care providers for nutritious meals and snacks.                                                                          | 1,739 Individual(s)  | \$837,474                                              |
| Children's Advocacy Center<br>Coordinates investigative and support services in response to suspected cases of child sexual abuse.                                             | 241 Individual(s)    | \$62,853                                               |
| Children's Behavioral Health Fund<br>Provides materials to children served through Behavioral Health Home services.                                                            | 27 Individual(s)     | \$2,938                                                |
| Christmas is for Kids<br>Provides holiday gifts to children in need.                                                                                                           | 1,207 Individual(s)  | \$122,305                                              |
| Coats of Kindness<br>Provides coats to individuals lacking appropriate winter wear.                                                                                            | 1,000 Individual(s)  | \$20,000                                               |
| Community Investors of Knox County<br>A collaborative effort to provide tangible support that enables Knox County residents to increase stability and meet basic needs.        | 25 Individual(s)     | \$3,299                                                |
| Community Supports<br>Provides opportunities for community integration for individuals with disabilities.                                                                      | 19 Individual(s)     | \$375,115                                              |
| CSBG Case Management<br>Provides assistance connecting to benefits and available resources to meet individual needs.                                                           | 43 Individual(s)     | \$399,746                                              |
| Domestic Violence Intervention Program (DVIP)<br>Educates men about the dynamics of power and control and helps participants to decrease the use of violence in relationships. | 144 Individual(s)    | \$221,491                                              |

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| <b>Early Head Start</b><br>Provides children 6 weeks to 3 years of age and their families with early childhood development experiences and family support services. Income eligibility required.                       | 164 Individual(s)    | \$3,561,421                             |
| <b>Emergency Support Fund</b><br>Provides one-time assistance for household expenses and/or necessities for eligible families and individuals who have experienced a financial hardship.                               | 244 Individual(s)    | \$21,909                                |
| <b>Energy Self-Sufficiency</b><br>Provides energy education to help LIHEAP clients reduce energy usage and manage energy bills.                                                                                        | 120 Individual(s)    | \$132,349                               |
| <b>Family Development Account (FDA) Program</b><br>Provides matched savings accounts statewide for home purchase & repair, car purchase & repair, microbusiness development, and emergencies.                          | 9 Individual(s)      | \$2,911                                 |
| <b>Family Visit Program</b><br>Provides supportive visitation services to families whose children are in the custody of DHHS.                                                                                          | 179 Individual(s)    | \$962,422                               |
| <b>Financial Coaching</b><br>Provides one-on-one financial coaching to help clients meet their financial goals (e.g. savings, debt reduction, asset purchase, credit repair).                                          | 60 Individual(s)     | \$317,229                               |
| <b>Foster Grandparent Program</b><br>Provides income-eligible volunteers age 55+ with opportunities to receive an hourly stipend while supporting children's social and emotional development and academic engagement. | 46 Individual(s)     | \$387,199                               |
| <b>Good Neighbor Heating Assistance</b><br>Provides emergency heating fuel to households whose income is 250% of the federal poverty level or less.                                                                    | 1,124 Individual(s)  | \$286,230                               |
| <b>Head Start</b><br>Provides children 3 to 5 years of age and their families with early childhood education experiences and family support services. Income eligibility required.                                     | 294 Individual(s)    | \$4,603,749                             |
| <b>Home Buyer Education</b><br>An 8-hour certified hoMEworks training course to help individuals make prudent home purchase decisions and access MaineHousing loan programs and down payment assistance.               | 920 Individual(s)    | \$166,161                               |
| <b>Home Energy Assistance Program</b><br>Assists income-eligible households with home heating costs.                                                                                                                   | 8,485 Household(s)   | \$5,386,645                             |
| <b>Home Loans</b><br>Provides first and second mortgages to assist individuals with purchasing, refinancing or repairing their homes, including manufactured homes.                                                    | 6 Individual(s)      | \$570,600                               |
| <b>Home Repair</b><br>Provides grants and deferred or forgivable loans to repair primary residences for eligible families.                                                                                             | 52 Individual(s)     | \$1,090,555                             |
| <b>Homeowner Assistance Fund</b><br>Provides funds to eliminate or reduce past due payments and other delinquent amounts on mortgage loans.                                                                            | 25 Individual(s)     | \$15,900                                |
| <b>Host Homes</b><br>Provides supportive services to youth/young adults who are experiencing housing insecurity.                                                                                                       | 8 Individual(s)      | \$106,878                               |

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| <b>SERVICE</b>                                                                                                                                                                                            | <b>NUMBER SERVED</b> | <b>VALUE</b> (includes leveraged funds) |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|-----------------------------------------|
| <b>Housing Counseling</b><br>Housing counseling provides information and advice on buying a home, renting, defaults, forbearances, foreclosures, and credit issues.                                       | 365 Individual(s)    | \$33,613                                |
| <b>Housing Stability</b><br>Helps individuals who are experiencing or at risk of homelessness to secure housing.                                                                                          | 255 Individual(s)    | \$36,472                                |
| <b>Information, Support and Referrals</b><br>Provides one-time assistance to individuals needing basic information.                                                                                       | 205 Individual(s)    | \$0                                     |
| <b>Lead Inspection</b><br>Identifies lead hazards in the home. Grants available for lead remediation for income-eligible families with children 6 years or younger.                                       | 18 Individual(s)     | \$1,112,681                             |
| <b>Maine Families</b><br>Provides information, support and encouragement to expectant parents and parents of babies and toddlers.                                                                         | 643 Individual(s)    | \$1,363,977                             |
| <b>McAuley Residence</b><br>A residential home in Bangor for mothers in recovery, open to mothers and children under the age 12, mothers who are working towards reunification, or are pregnant.          | 31 Individual(s)     | \$101,091                               |
| <b>Outpatient Therapy</b><br>Trauma-informed counseling with children, adults, and families that aims to improve the patient's mental health, well-being, and coping mechanisms                           | 55 Individual(s)     | \$236,675                               |
| <b>Prevention Council</b><br>Offers parent education and trainings to support and help all families grow and become successful, and coordinating community efforts to prevent child abuse from occurring. | 532 Individual(s)    | \$279,799                               |
| <b>Rape Response Services</b><br>Provides direct services, outreach and education relating to sexual assault response and prevention.                                                                     | 3,403 Individual(s)  | \$0                                     |
| <b>Residential Service Coordination</b><br>Connects housing residents to community resources and supports that promote stability and independence.                                                        | 574 Individual(s)    | \$157,754                               |
| <b>Restorative Justice</b><br>Provides opportunities for youth to have a facilitated discussion with family and community members about repairing harm caused by their actions.                           | 28 Individual(s)     | \$97,267                                |
| <b>Section 28</b><br>Provides one-to-one services to children with a mental health diagnosis or intellectual disability to improve behavior and increase functioning.                                     | 29 Individual(s)     | \$613,202                               |
| <b>Shared Living</b><br>Connects adults with cognitive and developmental disabilities with private families in a long-term residential living arrangement.                                                | 10 Individual(s)     | \$48,788                                |
| <b>Small/Micro Business Development Services</b><br>Provides training and technical assistance to help individuals start or expand their own businesses.                                                  | 58 Individual(s)     | \$213,001                               |
| <b>Small/Micro Business Loans</b><br>Provides loans from \$500 up to \$200,000 to help businesses start, expand or meet financial needs.                                                                  | 3 Individual(s)      | \$215,500                               |

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| Substance Affected Youth<br>Provides youth activity groups, trauma-responsive support, recreational activities, and resource navigation to build resilience in young people affected by someone else's opioid use. | 289 Individual(s)    | \$294,138                               |
| Supportive Residential Living<br>Provides residential services for individuals with behavioral health diagnoses.                                                                                                   | 22 Individual(s)     | \$4,258,383                             |
| Transportation Services<br>Coordinated transportation that helps individuals access medical care, daily needs, and community services.                                                                             | 12,250 Individual(s) | \$28,608,160                            |
| Turkey Drive<br>Provides Thanksgiving meal assistance through the provision of frozen turkeys to area food banks and organizations                                                                                 | 6,054 Individual(s)  | \$93,966                                |
| Visit Coaching Program<br>Coaching that helps parents strengthen interactions with children in foster care and move toward safe reunification.                                                                     | 69 Individual(s)     | \$503,202                               |
| VITA Tax Preparation<br>Provides tax preparation assistance for low-income individuals.                                                                                                                            | 462 Individual(s)    | \$28,686                                |
| Weatherization<br>Applies weatherization techniques to eligible households to conserve energy.                                                                                                                     | 40 Individual(s)     | \$1,006,358                             |
| We've Got Your Back<br>Provides backpacks and school supplies for children in need.                                                                                                                                | 1,249 Individual(s)  | \$32,062                                |
| Whole Family Services<br>Supports families in strengthening skills and exploring educational and employment options.                                                                                               | 389 Individual(s)    | \$353,886                               |
| Youth Summit<br>A regional gathering to help youth improve relationships and increase leadership skills.                                                                                                           | 195 Individual(s)    | \$25,143                                |
| <b>Total Value Of All Services</b>                                                                                                                                                                                 |                      | <b>\$64,995,732</b>                     |

*\*A reported value of "0" indicates the service value cannot be directly quantified or that the recipient(s) may reside outside the listed location.*