About our Volunteer Program

There are approximately 180 volunteer drivers that commit endless hours and miles to the program, assisting individuals in need of transportation, whether it be to a medical appointment or a social service appointment. Currently, we serve the Penobscot and Piscataquis counties, though you may find yourself travelling anywhere in the states and, sometimes, even out of state to Boston.

About Penquis

A part of our mission at Penquis is to help individuals and families prevent, reduce, or eliminate poverty in their lives.

By achieving our mission our vision is to see a poverty-free Maine, where all people lead healthy lives.

To help us achieve this goal we need volunteers to help these individuals attend their medical and social service appointments to become happier and healthier.

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Who Drives?

Volunteer Drivers are the key to transporting our Maine neighbors and community members to routine medical appointments for a healthier Maine.

On any given day, Penquis works with over 100 drivers to successfully complete 1,000+ trips.

What’s Required To Be A Driver?
To qualify as a driver, you must be:
- At least 21
- Have a valid Maine drivers license
- Pass criminal, DHHS, and BMV background checks
- Have a reliable vehicle: must be registered, insured and pass state inspection

What Are Driver Responsibilities?
Safely transport consumers that use Penquis Transportation Services and be a dependable resource.

Driver Benefits

Flexible Scheduling
Select scheduled drive times that work for you. Volunteers typically commit to 4-8 hour shifts on days when they are available.

Training
Free trainings offered to drivers, in addition to required trainings such as:
- Pre-service orientation
- Defensive Driving
- Children’s Transportation, and
- Use of Information Technology

Mileage Reimbursement
Drivers are reimbursed for the use of their vehicle.

Penquis Transportation currently reimburses drivers $0.45 per mile and up to $0.49 per mile.

Mileage is reimbursed from the time you leave your home until the time you return home. Payments for reimbursement are sent out every two weeks.

A Stronger Maine

Make A Difference In A Neighbor’s Day
Reliable transportation can be a challenge in Maine. The challenge grows when medical appointments are affected, potentially leading to poor health.

Volunteer drivers hold the challenge of transportation at bay for so many Mainers by stepping in to offer transportation solutions.

Every time Penquis Transportation picks someone up, Maine gets healthier.

Opportunity For Growth
There are opportunities to gain new skills and polish skills while driving.

Customer service, training in use of information technology, time management, and communication skills are just a few of the areas that drivers grow in working as a volunteer driver.

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