Penquis Service Summary -2023

Penquis provides social and other support services to low-income individuals and families throughout Knox, Penobscot and Piscataquis counties in order to alleviate and eliminate the causes and conditions of poverty.

For the year ending May 31, 2023, the following services were provided to residents:

of a COVID-19 close contact.

SERVICE	NUMBER SERVED	VALUE (in	cludes leveraged funds)
Affordable Housing Development Creates safe, affordable rental and home ownership opportunities.	361 Units	\$2,499,493	
AMP (Arrearage Management Program) Helps eligible households who are behind on their electricity bills.	355 Individuals	\$11,715	
Assisted Living Provides meals, personal care, homemaker services, help with medications and emergency response for seniors and individuals with disabilities residing at Freeses, Stearns and Merry Gardens facilities in Bangor, Millinocket and Camden.	83 Individuals	\$2,522,405	
Assurance 16 Provides energy education to help LIHEAP clients reduce energy usage and manage energy bills.	27 Individuals	\$107,224	
BHH (Behavioral Health Home) Provides individualized treatment plans for children and adults based on the client's personal needs.	398 Individuals	\$1,288,338	
Breakthrough Youth Provides youth with life skills to support better financial literacy and healthy decision-making to create pathways to employment success.	91 Individuals	\$81,501	
Brokerage Arranges transportation for MaineCare-covered appointments.	8,368 Individuals	\$12,753,546	
Building Family Futures Case Management Provides case management to promote housing stability, family well-being and self-sufficiency for families at risk of homelessness.	27 Individuals	\$11,800	
Central Heating Improvement Program Repairs or replaces faulty central heating systems.	389 Individuals	\$1,012,413	
Certified Community Behavioral Health Clinic Provides assistance to access mental health services and other community resources.	440 Individuals	\$65,243	
Child and Adult Care Food Program Reimburses child care providers for nutritious meals and snacks.	82 Individuals	\$616,066	
Child Care Offers full-time and extended hours of care for children 0-5 years old. No income eligibility guidelines.	1 Individuals	\$0	
Children's Advocacy Center Coordinates investigative and support services in response to suspected cases of child sexual abuse.	99 Individuals	\$267,056	
Christmas is for Kids Provides holiday gifts to children in need.	1,243 Individuals	\$124,300	
Coats of Kindness Provides coats to individuals lacking appropriate winter wear.	1,031 Individuals	\$10,310	
Community Care Referral Provides social supports to allow families and individuals to safely isolate or quarantine due to a COVID-19 diagnosis or confirmation	20 Individuals	\$0	

For the year ending May 31, 2023, the following services were provided to residents:

Income eligibility required.

SERVICE	NUMBER SERVED	VALUE	cludes leveraged funds)
Community Investors of Knox County A collaborative effort to provide tangible support that enables Knox County residents to increase stability and meet basic needs.	51 Individuals	\$26,669	
CSBG Case Management Provides assistance connecting to benefits and available resources to meet individual needs.	142 Individuals	\$120,189	
Day Program Provides opportunities for community integration for individuals with disabilities.	28 Individuals	\$618,785	
Domestic Violence Intervention Program (DVIP) Educates men about the dynamics of power and control and helps participants to decrease the use of violence in relationships.	190 Individuals	\$142,584	
Early Head Start Provides children 6 weeks to 3 years of age and their families with early childhood development experiences and family support services. Income eligibility required.	148 Individuals	\$2,515,852	
Emergency Rental Assistance - Covid (ERA Covid) Provides money to help renters pay for rent, electric bills, or other expenses to help avoid homelessness.	25,146 Individuals	\$15,158,924	
Emergency Support Fund Provides one-time assistance for household expenses and/or necessities for eligible families and individuals who have experienced a financial hardship due to the COVID-19 pandemic.	169 Individuals	\$55,922	
Energy Crisis Intervention Program Provides home heating assistance to income-eligible households that are in an emergency or energy crisis.	1,581 Individuals	\$1,174,599	
Family Development Account (FDA) Program Provides matched savings accounts statewide for home purchase & repair, car purchase & repair, microbusiness development, and emergencies.	12 Individuals	\$54,000	
Family Visit Program Provides supportive visitation services to families involved with child protective services and whose children are in the custody of DHHS.	240 Individuals	\$686,849	
Financial Coaching Provides one-on-one financial coaching to help clients meet their	243 Individuals	\$21,717	
financial goals (e.g. savings, debt reduction, asset purchase, credit repair).			
Foreclosure Intervention Counseling This HUD certified counseling program assists homeowners in finding alternatives to foreclosure.	114 Individuals	\$19,730	
Foster Grandparent Program Provides income-eligible volunteers age 55+ with opportunities to work with children and receive an hourly stipend.	46 Individuals	\$303,483	
Good Neighbor Heating Assistance Provides emergency heating fuel to households whose income is 250% of the federal poverty level or less.	256 Individuals	\$143,984	
Goodwill Gift Cards Provides Goodwill gift cards to individuals in need of clothing.	310 Individuals	\$6,200	
Head Start Provides children 3 to 5 years of age and their families with early childhood education experiences and family support services. Income eligibility required.	222 Individuals	\$3,306,024	

For the year ending May 31, 2023, the following services were provided to residents:

SERVICE	NUMBER SERVED	(ind VALUE	cludes leveraged funds)
Heat Pump Program Pays for the cost and installation of one heat pump for eligible Maine homeowners to supplement the household's primary heating system.	327 Individuals	\$1,001,500	ŕ
Home Buyer Education An 8-hour certified hoMEworks training course to help individuals make prudent home purchase decisions and access MaineHousing loan programs and down payment assistance.	433 Individuals	\$13,907	
Home Energy Assistance Program Assists income-eligible households with home heating costs.	10,115 Individuals	\$10,305,112	
Home Loans Provides first and second mortgages to assist individuals with purchasing, refinancing or repairing their homes, including manufactured homes.	10 Individuals	\$590,985	
Home Repair Provides grants and deferred or forgivable loans to repair primary residences for eligible families.	64 Individuals	\$860,816	
Home Replacement Provides income-eligible homeowners whose homes are beyond rehabilitation with newly constructed, energy efficient homes.	1 Individuals	\$115,100	
Homeless Case Management Provides case management for families who have children and are experiencing homelessness.	88 Individuals	\$41,469	
Homeless Youth Outreach Provides youth 12-21 years of age who are experiencing or at risk of homelessness and their families with support to increase access to resources and develop skills for greater self-sufficiency and success.	2 Individuals	\$0	
Host Homes Provides supportive services to youth/young adults who are experiencing housing insecurity.	3 Individuals	\$80,122	
Housing Stability Helps individuals who are experiencing or at risk of homelessness to secure housing.	159 Individuals	\$168,670	
Information, Support and Referrals Provides one-time assistance to individuals needing basic information.	183 Individuals	\$68,107	
Intermittent Home Supports Provides life skills services to adults with developmental disabilities per their treatment plan.	2 Individuals	\$74,002	
Law Project-Consultations Provides a one-time meeting with an attorney to answer questions about the civil legal process and/or help an individual complete court forms. Priority to persons experiencing domestic violence, sexual assault or stalking.	13 Individuals	\$5,200	
Law Project-Representation Provides legal representation in family law cases. Priority to persons experiencing domestic violence, sexual assault or stalking.	31 Individuals	\$65,100	
Lead Inspection Identifies lead hazards in the home. Grants available for lead remediation for income-eligible families with children 6 years or younger.	37 Individuals	\$683,785	

For the year ending May 31, 2023, the following services were provided to residents:

SERVICE	NUMBER SERVED	VALUE (in	cludes leveraged funds)
Lynx	1,706 Individuals	\$1,554,089	
Provides transportation to meet a variety of needs.			
Maine Families Provides information, support and encouragement to expectant parents and parents of babies and toddlers.	441 Individuals	\$889,250	
McAuley Residence A residential home in Bangor for mothers in recovery, open to mothers and children under the age 12, mothers who are working towards reunification, or are pregnant.	20 Individuals	\$85,300	
Pre-purchase Counseling Helps potential homeowners create financial budgets to understand how much debt they can afford when purchasing a home and create an action plan to make their credit profile become more loan ready.	35 Individuals	\$3,377	
Prevention Council Offersparent education and trainings to support and help all families grow and become successful, and coordinating community efforts to prevent child abuse from occurring.	1,280 Individuals	\$889,254	
Rape Response Services Advocacy Provides advocacy and support services to survivors of sexual assault.	477 Individuals	\$0	
Rape Response Services Prevention Education Provides free age-appropriate primary prevention education to schools and community groups.	760 Individuals	\$0	
Rental Counseling and Eviction Prevention This HUD certified counseling program assists renters who are having issues in finding alternatives to eviction, and in the case of needing housing, finding safe and affordable rental housing.	39 Individuals	\$10,257	
Residential Services Provides residential services for individuals with acquired brain injuries, developmental disabilities and behavioral health diagnoses.	30 Individuals	\$5,625,592	
Restorative Justice Provides opportunities for youth with a chargeable offense to have a facilitated discussion with family and community members about repairing harm caused by their actions.	15 Individuals	\$64,408	
Section 28-Bangor Provides one-to-one services to children with a mental health diagnosis or intellectual disability to improve behavior and increase functioning.	32 Individuals	\$226,013	
Section 28-Waterville Provides one-to-one services to children with a mental health diagnosis or intellectual disability to improve behavior and increase functioning.	15 Individuals	\$245,123	
Shared Living Connects adults with cognitive and developmental disabilities with private families in a long-term residential living arrangement.	10 Individuals	\$378,082	
Small/Micro Business Development Services Provides training and technical assistance to help individuals start or expand their own businesses.	3 Individuals	\$2,486	
Small/Micro Business Loans Provides loans from \$500 up to \$200,000 to help businesses start, expand or meet financial needs.	8 Individuals	\$260,000	

For the year ending May 31, 2023, the following services were provided to residents:

		(includes le	everaged
SERVICE	NUMBER SERVED	VALUE fund	ds)
Substance Affected Youth Provides youth activity groups, trauma-responsive support, recreational activities, and resource navigation to reduce isolation and build resilience in young people affected by someone else's opioid use.	52 Individuals	\$237,912	
Turkey Drive Provides Thanksgiving meal assistance through the provision of frozen turkeys to area food banks and organizations	6,535 Individuals	\$98,025	
Vaccine Assistance and Support Provides information and resources to support those seeking a COVID-19 vaccination.	1 Individuals	\$0	
VITA Tax Preparation Provides tax preparation assistance for low-income individuals.	690 Individuals	\$28,394	
Weatherization Applies weatherization techniques to eligible households to conserve energy.	31 Individuals	\$351,105	
We've Got Your Back Provides backpacks and school supplies for children in need.	1,076 Individuals	\$43,040	
Whole Family Services Supports families in strengthening skills and exploring educational and employment options.	196 Individuals	\$207,740	
Winter Energy Relief (LD3) Provides a one-time assistance payment directly to energy vendors on behalf of income-eligible households.	1,731 Individuals	\$1,026,376	
Youth Engagement Provides leadership activities, educational workshops and technical assistance to youth groups with a focus on enhancing youth and adult relationships.	94 Individuals	\$72,977	

Total Value Of All Services \$72,099,596

^{*}A reported value of "0" indicates the service value cannot be directly quantified, or that the recipient may reside outside the listed location.