

Knox County Service Summary -2024

Penquis provides health, human services and other support to low-income people throughout Knox, Penobscot and Piscataquis counties. During the past year, the following services were provided to your residents:

SERVICE	NUMBER SERVED	VALUE	(includes leveraged funds)
Arrearage Management Program (AMP) Helps eligible households who are behind on their electricity bills.	6 Individual(s)	\$3,185	
Assisted Living Provides meals, personal care, homemaker services, help with medications and emergency response for older adults and individuals with disabilities.	22 Individual(s)	\$764,447	
Assurance 16 Provides energy education to help LIHEAP clients reduce energy usage and manage energy bills.	34 Individual(s)	\$16,382	
Central Heating Improvement Program Repairs or replaces faulty central heating systems.	8 Individual(s)	\$42,341	
Certified Community Behavioral Health Clinic Provides assistance to access mental health services and other community resources.	28 Individual(s)	\$1,613	
Christmas is for Kids Provides holiday gifts to children in need.	79 Individual(s)	\$3,220	
Community Investors of Knox County A collaborative effort to provide tangible support that enables Knox County residents to increase stability and meet basic needs.	67 Individual(s)	\$4,649	
CSBG Case Management Provides assistance connecting to benefits and available resources to meet individual needs.	140 Individual(s)	\$71,733	
Domestic Violence Intervention Program (DVIP) Educates men about the dynamics of power and control and helps participants to decrease the use of violence in relationships.	32 Individual(s)	\$13,980	
Early Headstart and Headstart Provides children 6 weeks to 5 years of age and their families with early childhood development experiences and family support services.	336 Individual(s)	\$1,645,869	
Energy Crisis Intervention Program Provides home heating assistance to income-eligible households that are in an emergency or energy crisis.	608 Individual(s)	\$59,617	
Family Development Account (FDA) Program Provides matched savings accounts statewide for home purchase & repair, car purchase & repair, microbusiness development, and emergencies.	1 Individual(s)	\$4,000	
Financial Coaching Provides one-on-one financial coaching to help clients meet their financial goals (e.g. savings, debt reduction, asset purchase, credit repair).	5 Individual(s)	\$6,573	

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SERVICE	NUMBER SERVED	VALUE <small>(includes leveraged funds)</small>
<p>Good Neighbor Heating Assistance</p> <p>Provides emergency heating fuel to households whose income is 250% of the federal poverty level or less.</p>	214 Individual(s)	\$49,326
<p>Goodwill Gift Cards</p> <p>Provides Goodwill gift cards to individuals in need of clothing.</p>	1 Individual(s)	\$20
<p>Home Buyer Education</p> <p>An 8-hour certified hoMEworks training course to help individuals make prudent home purchase decisions and access MaineHousing loan programs and down payment assistance.</p>	31 Individual(s)	\$2,566
<p>Home Energy Assistance Program</p> <p>Assists income-eligible households with home heating costs.</p>	6,889 Individual(s)	\$621,878
<p>Home Loans</p> <p>Provides first and second mortgages to assist individuals with purchasing, refinancing or repairing their homes, including manufactured homes.</p>	2 Individual(s)	\$95,555
<p>Home Repair</p> <p>Provides grants and deferred or forgivable loans to repair primary residences for eligible families.</p>	6 Individual(s)	\$85,669
<p>Housing Counseling</p> <p>Housing counseling provides information and advice on buying a home, renting, defaults, forbearances, foreclosures, and credit issues.</p>	25 Individual(s)	\$8,611
<p>Housing Stability</p> <p>Helps individuals who are experiencing or at risk of homelessness to secure housing.</p>	61 Individual(s)	\$42,358
<p>Maine Families</p> <p>Provides information, support and encouragement to expectant parents and parents of babies and toddlers.</p>	4 Individual(s)	\$2,120
<p>McAuley Residence</p> <p>A residential home in Bangor for mothers in recovery, open to mothers and children under the age 12, mothers who are working towards reunification, or are pregnant.</p>	1 Individual(s)	\$4,670
<p>Small/Micro Business Development Services</p> <p>Provides training and technical assistance to help individuals start or expand their own businesses.</p>	5 Individual(s)	\$8,190
<p>Small/Micro Business Loans</p> <p>Provides loans from \$500 up to \$200,000 to help businesses start, expand or meet financial needs.</p>	5 Individual(s)	\$124,000
<p>Supportive Residential Living</p> <p>Provides residential services for individuals with behavioral health diagnoses.</p>	2 Individual(s)	\$3,479
<p>We've Got Your Back</p> <p>Provides backpacks and school supplies for children in need.</p>	49 Individual(s)	\$594

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SERVICE	NUMBER SERVED	VALUE <small>(includes leveraged funds)</small>
Whole Family Services Supports families in strengthening skills and exploring educational and employment options.	16 Individual(s)	\$7,427
Winter Energy Relief (LD3) Provides a one-time assistance payment directly to energy vendors on behalf of income-eligible households.	53 Individual(s)	\$3,060
<hr/> <i>Total Value Of All Services</i>		\$3,697,133

**A reported value of "0" indicates the service value cannot be directly quantified, or that the recipient may reside outside the listed location.*

Totals for Knox County - 2024

<i>Town Name</i>	<i>Total</i>
<i>Appleton</i>	\$214,660
<i>Camden</i>	\$858,576
<i>Cushing</i>	\$135,020
<i>Friendship</i>	\$45,515
<i>Hope</i>	\$26,067
<i>Isle au Haut</i>	\$704
<i>North Haven</i>	\$3,138
<i>Other Misc. Towns (Knox)</i>	\$241,058
<i>Owl's Head</i>	\$26,829
<i>Rockland</i>	\$927,893
<i>Rockport</i>	\$69,756
<i>South Thomaston</i>	\$34,769
<i>St. George</i>	\$9,624
<i>Thomaston</i>	\$597,934
<i>Union</i>	\$63,111
<i>Vinalhaven</i>	\$99,970
<i>Warren</i>	\$291,932
<i>Washington</i>	\$50,577
<i>Grand Total</i>	\$3,697,133

Knox Program/Town Information - 2024

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
<i>Appleton</i>			
Domestic Violence Intervention Program (DVIP)	1	Individual(s)	\$437
Early Headstart and Headstart	17	Individual(s)	\$83,273
Energy Crisis Intervention Program	33	Individual(s)	\$1,600
Good Neighbor Heating Assistance	30	Individual(s)	\$6,884
Home Buyer Education	8	Individual(s)	\$662
Home Energy Assistance Program	295	Individual(s)	\$26,249
Home Loans	2	Individual(s)	\$95,555
			\$214,660
<i>Camden</i>			
Assisted Living	21	Individual(s)	\$729,699
Central Heating Improvement Program	1	Individual(s)	\$3,282
Community Investors of Knox County	2	Individual(s)	\$350
CSBG Case Management	31	Individual(s)	\$15,884
Domestic Violence Intervention Program (DVIP)	7	Individual(s)	\$3,058
Early Headstart and Headstart	8	Individual(s)	\$39,187
Energy Crisis Intervention Program	23	Individual(s)	\$3,298

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
Good Neighbor Heating Assistance	19	Individual(s)	\$4,397
Home Buyer Education	2	Individual(s)	\$166
Home Energy Assistance Program	639	Individual(s)	\$48,138
Housing Stability	5	Individual(s)	\$3,472
Maine Families	4	Individual(s)	\$2,120
Supportive Residential Living	1	Individual(s)	\$1,739
We've Got Your Back	6	Individual(s)	\$73
Whole Family Services	8	Individual(s)	\$3,713
			\$858,576

Cushing

Central Heating Improvement Program	1	Individual(s)	\$3,464
Domestic Violence Intervention Program (DVIP)	6	Individual(s)	\$2,621
Early Headstart and Headstart	19	Individual(s)	\$93,070
Energy Crisis Intervention Program	52	Individual(s)	\$4,485
Good Neighbor Heating Assistance	8	Individual(s)	\$2,574
Home Energy Assistance Program	229	Individual(s)	\$28,757
We've Got Your Back	4	Individual(s)	\$48
			\$135,020

Friendship

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
CSBG Case Management	2	Individual(s)	\$1,025
Early Headstart and Headstart	5	Individual(s)	\$24,492
Energy Crisis Intervention Program	6	Individual(s)	\$1,989
Good Neighbor Heating Assistance	3	Individual(s)	\$1,667
Home Buyer Education	6	Individual(s)	\$497
Home Energy Assistance Program	219	Individual(s)	\$15,846
			\$45,515

Hope

Assurance 16	4	Individual(s)	\$1,927
Community Investors of Knox County	12	Individual(s)	\$500
Energy Crisis Intervention Program	26	Individual(s)	\$650
Good Neighbor Heating Assistance	11	Individual(s)	\$2,699
Home Energy Assistance Program	217	Individual(s)	\$19,362
Whole Family Services	2	Individual(s)	\$928
			\$26,067

Isle au Haut

Home Energy Assistance Program	8	Individual(s)	\$704
			\$704

North Haven

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
Home Energy Assistance Program	19	Individual(s)	\$3,138
			<hr/>
			\$3,138

Other Misc. Towns (

Arrearage Management Program (AMP)	1	Individual(s)	\$531
Assurance 16	4	Individual(s)	\$1,927
Certified Community Behavioral Health Clinic	6	Individual(s)	\$346
Christmas is for Kids	11	Individual(s)	\$448
Community Investors of Knox County	4	Individual(s)	\$0
Domestic Violence Intervention Program (DVIP)	2	Individual(s)	\$874
Early Headstart and Headstart	40	Individual(s)	\$195,937
Energy Crisis Intervention Program	4	Individual(s)	\$800
Good Neighbor Heating Assistance	2	Individual(s)	\$449
Home Energy Assistance Program	314	Individual(s)	\$36,515
Housing Counseling	1	Individual(s)	\$344
Housing Stability	4	Individual(s)	\$2,778
We've Got Your Back	9	Individual(s)	\$109
			<hr/>
			\$241,058

Owl's Head

Certified Community Behavioral Health Clinic	8	Individual(s)	\$461
			<hr/>

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
Christmas is for Kids	3	Individual(s)	\$122
Domestic Violence Intervention Program (DVIP)	1	Individual(s)	\$437
Energy Crisis Intervention Program	31	Individual(s)	\$3,162
Good Neighbor Heating Assistance	6	Individual(s)	\$911
Home Buyer Education	1	Individual(s)	\$83
Home Energy Assistance Program	152	Individual(s)	\$21,652
			\$26,829

Rockland

Arrearage Management Program (AMP)	2	Individual(s)	\$1,062
Assurance 16	5	Individual(s)	\$2,409
Central Heating Improvement Program	4	Individual(s)	\$17,850
Certified Community Behavioral Health Clinic	9	Individual(s)	\$519
Christmas is for Kids	34	Individual(s)	\$1,386
Community Investors of Knox County	36	Individual(s)	\$2,726
CSBG Case Management	71	Individual(s)	\$36,379
Domestic Violence Intervention Program (DVIP)	6	Individual(s)	\$2,621
Early Headstart and Headstart	132	Individual(s)	\$646,591
Energy Crisis Intervention Program	79	Individual(s)	\$11,861

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
Financial Coaching	5	Individual(s)	\$6,573
Good Neighbor Heating Assistance	42	Individual(s)	\$8,138
Goodwill Gift Cards	1	Individual(s)	\$20
Home Buyer Education	6	Individual(s)	\$497
Home Energy Assistance Program	1404	Individual(s)	\$131,038
Home Repair	1	Individual(s)	\$30,554
Housing Counseling	11	Individual(s)	\$3,789
Housing Stability	25	Individual(s)	\$17,360
Small/Micro Business Development Services	1	Individual(s)	\$1,638
Supportive Residential Living	1	Individual(s)	\$1,739
We've Got Your Back	20	Individual(s)	\$242
Whole Family Services	6	Individual(s)	\$2,785
Winter Energy Relief (LD3)	2	Individual(s)	\$115
			\$927,893

Rockport

Assurance 16	4	Individual(s)	\$1,927
Community Investors of Knox County	2	Individual(s)	\$980
CSBG Case Management	3	Individual(s)	\$1,537

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
Domestic Violence Intervention Program (DVIP)	4	Individual(s)	\$1,747
Energy Crisis Intervention Program	62	Individual(s)	\$4,214
Good Neighbor Heating Assistance	43	Individual(s)	\$8,527
Home Buyer Education	1	Individual(s)	\$83
Home Energy Assistance Program	424	Individual(s)	\$39,847
Housing Stability	9	Individual(s)	\$6,250
Small/Micro Business Development Services	1	Individual(s)	\$1,638
We've Got Your Back	5	Individual(s)	\$61
Winter Energy Relief (LD3)	51	Individual(s)	\$2,945
			\$69,756

South Thomaston

Assurance 16	1	Individual(s)	\$482
Early Headstart and Headstart	2	Individual(s)	\$9,797
Energy Crisis Intervention Program	46	Individual(s)	\$2,514
Home Energy Assistance Program	214	Individual(s)	\$21,976
			\$34,769

St. George

Home Energy Assistance Program	13	Individual(s)	\$7,986
Small/Micro Business Development Services	1	Individual(s)	\$1,638

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
			\$9,624
<i>Thomaston</i>			
Arrearage Management Program (AMP)	3	Individual(s)	\$1,593
Christmas is for Kids	9	Individual(s)	\$367
Community Investors of Knox County	9	Individual(s)	\$50
CSBG Case Management	28	Individual(s)	\$14,347
Domestic Violence Intervention Program (DVIP)	1	Individual(s)	\$437
Early Headstart and Headstart	90	Individual(s)	\$440,858
Energy Crisis Intervention Program	46	Individual(s)	\$3,544
Family Development Account (FDA) Program	1	Individual(s)	\$4,000
Good Neighbor Heating Assistance	7	Individual(s)	\$3,108
Home Buyer Education	1	Individual(s)	\$83
Home Energy Assistance Program	572	Individual(s)	\$49,297
Home Repair	1	Individual(s)	\$33,554
Small/Micro Business Development Services	1	Individual(s)	\$1,638
Small/Micro Business Loans	2	Individual(s)	\$45,000
We've Got Your Back	5	Individual(s)	\$61
			\$597,934

Union

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
Assurance 16	16	Individual(s)	\$7,709
Central Heating Improvement Program	1	Individual(s)	\$5,730
Certified Community Behavioral Health Clinic	1	Individual(s)	\$58
Christmas is for Kids	1	Individual(s)	\$41
Community Investors of Knox County	1	Individual(s)	\$43
Energy Crisis Intervention Program	28	Individual(s)	\$5,258
Good Neighbor Heating Assistance	10	Individual(s)	\$2,030
Home Buyer Education	1	Individual(s)	\$83
Home Energy Assistance Program	535	Individual(s)	\$42,159
			\$63,111

Vinalhaven

Good Neighbor Heating Assistance	4	Individual(s)	\$1,088
Home Energy Assistance Program	117	Individual(s)	\$18,245
Small/Micro Business Development Services	1	Individual(s)	\$1,638
Small/Micro Business Loans	3	Individual(s)	\$79,000
			\$99,970

Warren

Assisted Living	1	Individual(s)	\$34,748
Central Heating Improvement Program	1	Individual(s)	\$12,015

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
Certified Community Behavioral Health Clinic	4	Individual(s)	\$230
Christmas is for Kids	19	Individual(s)	\$774
Community Investors of Knox County	1	Individual(s)	\$0
CSBG Case Management	2	Individual(s)	\$1,025
Domestic Violence Intervention Program (DVIP)	1	Individual(s)	\$437
Early Headstart and Headstart	23	Individual(s)	\$112,664
Energy Crisis Intervention Program	90	Individual(s)	\$13,562
Good Neighbor Heating Assistance	24	Individual(s)	\$5,931
Home Buyer Education	2	Individual(s)	\$166
Home Energy Assistance Program	968	Individual(s)	\$72,728
Home Repair	4	Individual(s)	\$21,562
Housing Counseling	13	Individual(s)	\$4,477
Housing Stability	10	Individual(s)	\$6,944
McAuley Residence	1	Individual(s)	\$4,670
			\$291,932

Washington

Christmas is for Kids	2	Individual(s)	\$82
CSBG Case Management	3	Individual(s)	\$1,537

Town

<i>Program Name</i>	<i>Total Units Served</i>	<i>Unit Metric</i>	<i>Total</i>
Domestic Violence Intervention Program (DVIP)	3	Individual(s)	\$1,311
Energy Crisis Intervention Program	82	Individual(s)	\$2,678
Good Neighbor Heating Assistance	5	Individual(s)	\$924
Home Buyer Education	3	Individual(s)	\$248
Home Energy Assistance Program	550	Individual(s)	\$38,242
Housing Stability	8	Individual(s)	\$5,555
			\$50,577
		Grand Total	\$3,697,133