

Penquis Service Summary -2024

Penquis provides social and other support services to low-income individuals and families throughout Knox, Penobscot and Piscataquis counties in order to alleviate and eliminate the causes and conditions of poverty.

For the year ending May 31, 2024, the following services were provided to residents:

| SERVICE | NUMBER SERVED | VALUE <small>(includes leveraged funds)</small> |
|--|----------------------|---|
| Affordable Housing Development <small>Creates safe, affordable rental and home ownership opportunities.</small> | 415 Individual(s) | \$1,707,970 |
| Arrearage Management Program (AMP) <small>Helps eligible households who are behind on their electricity bills.</small> | 26 Individual(s) | \$13,803 |
| Assisted Living <small>Provides meals, personal care, homemaker services, help with medications and emergency response for older adults and individuals with disabilities.</small> | 79 Individual(s) | \$2,745,060 |
| Assurance 16 <small>Provides energy education to help LIHEAP clients reduce energy usage and manage energy bills.</small> | 198 Individual(s) | \$95,402 |
| Behavioral Health Home (BHH) <small>Provides individualized treatment plans for children and adults based on the client's personal needs.</small> | 1,220 Individual(s) | \$1,286,175 |
| Breakthrough Youth <small>Provides youth with life skills to support better financial literacy and healthy decision-making to create pathways to future success.</small> | 60 Individual(s) | \$66,594 |
| Brokerage <small>Arranges transportation for MaineCare-covered appointments.</small> | 10,350 Individual(s) | \$24,249,203 |
| Central Heating Improvement Program <small>Repairs or replaces faulty central heating systems.</small> | 291 Individual(s) | \$1,085,931 |
| Certified Community Behavioral Health Clinic <small>Provides assistance to access mental health services and other community resources.</small> | 875 Individual(s) | \$50,421 |
| Child and Adult Care Food Program <small>Reimburses child care providers for nutritious meals and snacks.</small> | 49 Individual(s) | \$0 |
| Children's Advocacy Center <small>Coordinates investigative and support services in response to suspected cases of child sexual abuse.</small> | 164 Individual(s) | \$207,633 |
| Children's Behavioral Health Fund <small>Provides materials to children served through Behavioral Health Home services.</small> | 41 Individual(s) | \$1,145 |
| Christmas is for Kids <small>Provides holiday gifts to children in need.</small> | 1,530 Individual(s) | \$62,365 |
| Coats of Kindness <small>Provides coats to individuals lacking appropriate winter wear.</small> | 975 Individual(s) | \$12,675 |
| Community Investors of Knox County <small>A collaborative effort to provide tangible support that enables Knox County residents to increase stability and meet basic needs.</small> | 68 Individual(s) | \$5,649 |
| Community Supports <small>Provides opportunities for community integration for individuals with disabilities.</small> | 20 Individual(s) | \$506,223 |
| CSBG Case Management <small>Provides assistance connecting to benefits and available resources to meet individual needs.</small> | 301 Individual(s) | \$154,227 |

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| Domestic Violence Intervention Program (DVIP) Educates men about the dynamics of power and control and helps participants to decrease the use of violence in relationships. | 267 Individual(s) | \$116,644 |
| Early Headstart and Headstart Provides children 6 weeks to 5 years of age and their families with early childhood development experiences and family support services. | 1,561 Individual(s) | \$7,646,433 |
| Emergency Support Fund Provides one-time assistance for household expenses and/or necessities for eligible families and individuals who have experienced a financial hardship. | 117 Individual(s) | \$11,173 |
| Energy Crisis Intervention Program Provides home heating assistance to income-eligible households that are in an emergency or energy crisis. | 7,482 Individual(s) | \$664,046 |
| Family Development Account (FDA) Program Provides matched savings accounts statewide for home purchase & repair, car purchase & repair, microbusiness development, and emergencies. | 21 Individual(s) | \$82,962 |
| Family Visit Coaching Provides visit coaching services to families whose children are in the custody of DHHS. | 27 Individual(s) | \$110,191 |
| Family Visit Program Provides supportive visitation services to families whose children are in the custody of DHHS. | 177 Individual(s) | \$513,591 |
| Financial Coaching Provides one-on-one financial coaching to help clients meet their financial goals (e.g. savings, debt reduction, asset purchase, credit repair). | 22 Individual(s) | \$28,922 |
| Foster Grandparent Program Provides income-eligible volunteers age 55+ with opportunities to receive an hourly stipend while supporting children's social and emotional development and academic engagement. | 44 Individual(s) | \$290,071 |
| Good Neighbor Heating Assistance Provides emergency heating fuel to households whose income is 250% of the federal poverty level or less. | 1,318 Individual(s) | \$378,337 |
| Goodwill Gift Cards Provides Goodwill gift cards to individuals in need of clothing. | 326 Individual(s) | \$6,520 |
| Heat Pump Program Pays for the cost and installation of one heat pump for eligible Maine homeowners to supplement the household's primary heating system. | 115 Individual(s) | \$388,250 |
| Home Buyer Education An 8-hour certified hoMEworks training course to help individuals make prudent home purchase decisions and access MaineHousing loan programs and down payment assistance. | 832 Individual(s) | \$68,856 |
| Home Energy Assistance Program Assists income-eligible households with home heating costs. | 58,847 Individual(s) | \$5,331,828 |
| Home Loans Provides first and second mortgages to assist individuals with purchasing, refinancing or repairing their homes, including manufactured homes. | 10 Individual(s) | \$812,505 |

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| Home Repair Provides grants and deferred or forgivable loans to repair primary residences for eligible families. | 176 Individual(s) | \$1,718,014 |
| Host Homes Provides supportive services to youth/young adults who are experiencing housing insecurity. | 6 Individual(s) | \$92,175 |
| Housing Counseling Housing counseling provides information and advice on buying a home, renting, defaults, forbearances, foreclosures, and credit issues. | 377 Individual(s) | \$129,846 |
| Housing Stability Helps individuals who are experiencing or at risk of homelessness to secure housing. | 642 Individual(s) | \$445,804 |
| Lead Inspection Identifies lead hazards in the home. Grants available for lead remediation for income-eligible families with children 6 years or younger. | 32 Individual(s) | \$587,631 |
| Lynx Provides transportation to meet a variety of needs. | 1,955 Individual(s) | \$5,380,162 |
| Maine Families Provides information, support and encouragement to expectant parents and parents of babies and toddlers. | 1,576 Individual(s) | \$835,293 |
| McAuley Residence A residential home in Bangor for mothers in recovery, open to mothers and children under the age 12, mothers who are working towards reunification, or are pregnant. | 19 Individual(s) | \$88,722 |
| Restorative Justice Provides opportunities for youth with a chargeable offense to have a facilitated discussion with family and community members about repairing harm caused by their actions. | 13 Individual(s) | \$61,122 |
| Section 28-Bangor Provides one-to-one services to children with a mental health diagnosis or intellectual disability to improve behavior and increase functioning. | 50 Individual(s) | \$314,480 |
| Section 28-Waterville Provides one-to-one services to children with a mental health diagnosis or intellectual disability to improve behavior and increase functioning. | 9 Individual(s) | \$56,606 |
| Shared Living Connects adults with cognitive and developmental disabilities with private families in a long-term residential living arrangement. | 14 Individual(s) | \$637,506 |
| Small/Micro Business Development Services Provides training and technical assistance to help individuals start or expand their own businesses. | 80 Individual(s) | \$131,040 |
| Small/Micro Business Loans Provides loans from \$500 up to \$200,000 to help businesses start, expand or meet financial needs. | 8 Individual(s) | \$249,000 |
| Substance Affected Youth Provides youth activity groups, trauma-responsive support, recreational activities, and resource navigation to reduce isolation and build resilience in young people affected by someone else's opioid use. | 156 Individual(s) | \$180,401 |

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| Supportive Residential Living Provides residential services for individuals with behavioral health diagnoses. | 1,200 Individual(s) | \$2,087,379 |
| Turkey Drive Provides Thanksgiving meal assistance through the provision of frozen turkeys to area food banks and organizations | 6,761 Individual(s) | \$88,637 |
| VITA Tax Preparation Provides tax preparation assistance for low-income individuals. | 349 Individual(s) | \$9,367 |
| Weatherization Applies weatherization techniques to eligible households to conserve energy. | 55 Individual(s) | \$528,193 |
| We've Got Your Back Provides backpacks and school supplies for children in need. | 1,122 Individual(s) | \$13,596 |
| Whole Family Services Supports families in strengthening skills and exploring educational and employment options. | 429 Individual(s) | \$199,129 |
| Winter Energy Relief (LD3) Provides a one-time assistance payment directly to energy vendors on behalf of income-eligible households. | 167 Individual(s) | \$9,642 |
| Youth Engagement Provides leadership activities, educational workshops and technical assistance to youth groups with a focus on enhancing youth and adult relationships. | 141 Individual(s) | \$0 |

Total Value Of All Services \$62,544,553

**A reported value of "0" indicates the service value cannot be directly quantified or that the recipient(s) may reside outside the listed location.*