### **Knox County Service Summary - 2024**

Penquis provides health, human services and other support to low-income people throughout Knox, Penobscot and Piscataquis counties. During the past year, the following services were provided to your residents:

SERVICE	NUMBER SERVED	VALUE	ncludes leveraged funds)
Arrearage Management Program (AMP)  Helps eligible households who are behind on their electricity bills.	3 Individual(s)	\$2,235	
Assisted Living  Provides meals, personal care, homemaker services, help with medications and emergency response for older adults and individuals with disabilities.	26 Individual(s)	\$757,432	
Brokerage  Arranges transportation for MaineCare-covered appointments.	15 Individual(s)	\$29,039	
Building Family Futures  Pairs rental assistance with housing navigation and financial counseling to prevent working family homelessness, and case management to youth who are or at risk of homelessness.	4 Individual(s)	\$0	
Central Heating Improvement Program  Repairs or replaces faulty central heating systems.	9 Individual(s)	\$83,990	
Certified Community Behavioral Health Clinic  Provides assistance to access mental health services and other community resources.	3 Individual(s)	\$890	
Child and Adult Care Food Program  Reimburses child care providers for nutritious meals and snacks.	15 Individual(s)	\$118,174	
Christmas is for Kids  Provides holiday gifts to children in need.	140 Individual(s)	\$11,713	
Coats of Kindness  Provides coats to individuals lacking appropriate winter wear.	40 Individual(s)	\$980	
Community Investors of Knox County  A collaborative effort to provide tangible support that enables Knox County residents to increase stability and meet basic needs.	31 Individual(s)	\$11,046	
CSBG Case Management  Provides assistance connecting to benefits and available resources to meet individual needs.	27 Individual(s)	\$74,270	
Domestic Violence Intervention Program (DVIP)  Educates men about the dynamics of power and control and helps participants to decrease the use of violence in relationships.	26 Individual(s)	\$22,688	
Early Headstart and Headstart  Provides children 6 weeks to 5 years of age and their families with early childhood development experiences and family support services.	66 Individual(s)	\$1,105,483	

Penquis provides health, human services and other support to low-income people throughout Knox, Penobscot and Piscataquis counties. During the past year, the following services were provided to your residents:

SERVICE	NUMBER SERVED	(includes leveraged VALUE funds)
Emergency Support Fund	3 Individual(s)	\$0
Provides one-time assistance for household expenses and/or necessities for eligible families and individuals who have experienced a financial hardship.	` '	
Energy Crisis Intervention Program	214 Individual(s)	\$63,565
Provides home heating assistance to income-eligible households that are in an emergency or energy crisis.		
Energy Self-Sufficiency	27 Individual(s)	\$1,000
Provides energy education to help LIHEAP clients reduce energy usage and manage energy bills.		
Family Visit Program	1 Individual(s)	\$2,589
Provides supportive visitation services to families whose children are in the custody of DHHS.		
Foster Grandparent Program	2 Individual(s)	\$16,514
Provides income-eligible volunteers age 55+ with opportunities to receive an hourly stipend while supporting children's social and emotional development and academic engagement.		
Good Neighbor Heating Assistance	214 Individual(s)	\$92,932
Provides emergency heating fuel to households whose income is 250% of the federal poverty level or less.		
Goodwill Gift Cards	1 Individual(s)	\$20
Provides Goodwill gift cards to individuals in need of clothing.		
Heat Pump Program	3 Individual(s)	\$8,850
Pays for the cost and installation of one heat pump for eligible Maine homeowners to supplement the household's primary heating system.		
Home Buyer Education	35 Individual(s)	\$6,064
An 8-hour certified hoMEworks training course to help individuals make prudent home purchase decisions and access MaineHousing loan programs and down payment assistance.		
Home Energy Assistance Program	2,887 Individual(s)	\$746,578
Assists income-eligible households with home heating costs.		
Home Repair	8 Individual(s)	\$104,476
Provides grants and deferred or forgivable loans to repair primary residences for eligible families.		
Homeowner Assistance Fund	161 Individual(s)	\$280,640
Provides funds to eliminate or reduce past due payments and other delinquent amounts on mortgage loans.		
Housing Counseling	25 Individual(s)	\$2,206
Housing counseling provides information and advice on buying a home, renting, defaults, forbearances, foreclosures, and credit issues.		
Housing Stability	46 Individual(s)	\$58,772
Helps individuals who are experiencing or at risk of homelessness to secure housing.		

Penquis provides health, human services and other support to low-income people throughout Knox, Penobscot and Piscataquis counties. During the past year, the following services were provided to your residents:

SERVICE	NUMBER SERVED	(includes leveraged VALUE funds)
Lead Inspection	1 Individual(s)	\$15,850
Identifies lead hazards in the home. Grants available for lead remediation for income-eligible families with children 6 years or younger.		
Lynx	30 Individual(s)	\$37,523
Provides transportation to meet a variety of needs.		
Small/Micro Business Loans	3 Individual(s)	\$124,000
Provides loans from \$500 up to \$200,000 to help businesses start, expand or meet financial needs.		
Turkey Drive	304 Individual(s)	\$4,937
Provides Thanksgiving meal assistance through the provision of frozen turkeys to area food banks and organizations		
VITA Tax Preparation	5 Individual(s)	\$720
Provides tax preparation assistance for low-income individuals.		
Weatherization	3 Individual(s)	\$26,549
Applies weatherization techniques to eligible households to conserve energy.		
We've Got Your Back	60 Individual(s)	\$3,581
Provides backpacks and school supplies for children in need.		
Whole Family Services	55 Individual(s)	\$33,673
Supports families in strengthening skills and exploring educational and employment options.		

Total Value Of All Services \$3,848,979

<sup>\*</sup>A reported value of "0" indicates the service value cannot be directly quantified, or that the recipient may reside outside the listed location.

# Totals for Knox County - 2024

Town Name	Te
Appleton	\$134,7
Camden	\$923,4
Cushing	\$136,5
Friendship	\$111,8
Норе	\$35,3
Isle au Haut	\$9
Matinicus	\$2,0
North Haven	\$3,6
Other Misc. Towns (Knox)	\$105,0
Owl's Head	\$47,4
Rockland	\$939,8
Rockport	\$203,3
South Thomaston	\$102,3
St. George	\$6,6
Thomaston	\$458,4
Union	\$88,2
Vinalhaven	\$103,2
Warren	\$375,4
Washington	\$70,7
	Grand Total \$3,848,5

## Knox Program/Town Information - 2024

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Program Name	Total Units Served	Unit Metric	Total
Appleton			
Brokerage	1	Individual(s)	\$1,936
Child and Adult Care Food Program	2	Individual(s)	\$14,697
Christmas is for Kids	1	Individual(s)	\$84
Domestic Violence Intervention Program (DVIP)	1	Individual(s)	\$873
Early Headstart and Headstart	2	Individual(s)	\$33,499
Energy Crisis Intervention Program	5	Individual(s)	\$2,533
Good Neighbor Heating Assistance	30	Individual(s)	\$12,990
Home Buyer Education	2	Individual(s)	\$347
Home Energy Assistance Program	104	Individual(s)	\$21,659
Homeowner Assistance Fund	4	Individual(s)	\$20,990
Housing Stability	1	Individual(s)	\$1,278
Lynx	19	Individual(s)	\$23,765
VITA Tax Preparation	1	Individual(s)	\$144
			\$134,793
Camden			
Assisted Living	26	Individual(s)	\$757,432

Program Name	Total Units Served	Unit Metric	Total
Brokerage	1	Individual(s)	\$1,936
Building Family Futures	1	Individual(s)	\$0
Central Heating Improvement Program	1	Individual(s)	\$7,264
Child and Adult Care Food Program	1	Individual(s)	\$1,727
Christmas is for Kids	5	Individual(s)	\$418
Community Investors of Knox County	1	Individual(s)	\$541
CSBG Case Management	8	Individual(s)	\$22,006
Domestic Violence Intervention Program (DVIP)	2	Individual(s)	\$1,745
Early Headstart and Headstart	3	Individual(s)	\$50,249
Energy Crisis Intervention Program	19	Individual(s)	\$3,311
Energy Self-Sufficiency	1	Individual(s)	\$0
Foster Grandparent Program	1	Individual(s)	\$8,257
Good Neighbor Heating Assistance	23	Individual(s)	\$8,721
Home Buyer Education	2	Individual(s)	\$347
Home Energy Assistance Program	272	Individual(s)	\$45,251
Homeowner Assistance Fund	12	Individual(s)	\$0
Housing Stability	3	Individual(s)	\$3,833

Program Name	Total Units Served	Unit Metric	Total
VITA Tax Preparation	1	Individual(s)	\$144
We've Got Your Back	7	Individual(s)	\$418
Whole Family Services	16	Individual(s)	\$9,807
			\$923,407
Cushing			
Brokerage	1	Individual(s)	\$1,936
Central Heating Improvement Program	1	Individual(s)	\$7,446
Christmas is for Kids	2	Individual(s)	\$167
Domestic Violence Intervention Program (DVIP)	5	Individual(s)	\$4,363
Early Headstart and Headstart	4	Individual(s)	\$66,999
Energy Crisis Intervention Program	14	Individual(s)	\$4,910
Energy Self-Sufficiency	1	Individual(s)	\$0
Family Visit Program	1	Individual(s)	\$2,589
Good Neighbor Heating Assistance	12	Individual(s)	\$5,603
Heat Pump Program	2	Individual(s)	\$5,900
Home Buyer Education	1	Individual(s)	\$173
Home Energy Assistance Program	112	Individual(s)	\$32,643
Homeowner Assistance Fund	8	Individual(s)	\$0

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Program Name	Total Units Served	Unit Metric	Total
Housing Stability	3	Individual(s)	\$3,833
			\$136,564
Friendship			
CSBG Case Management	1	Individual(s)	\$2,751
Domestic Violence Intervention Program (DVIP)	2	Individual(s)	\$1,745
Early Headstart and Headstart	1	Individual(s)	\$16,750
Energy Crisis Intervention Program	4	Individual(s)	\$2,095
Good Neighbor Heating Assistance	3	Individual(s)	\$2,278
Home Buyer Education	2	Individual(s)	\$347
Home Energy Assistance Program	67	Individual(s)	\$18,211
Homeowner Assistance Fund	7	Individual(s)	\$67,678
			\$111,854
Норе			
Child and Adult Care Food Program	1	Individual(s)	\$5,813
Energy Crisis Intervention Program	6	Individual(s)	\$810
Energy Self-Sufficiency	2	Individual(s)	\$0
Good Neighbor Heating Assistance	11	Individual(s)	\$4,938
Home Buyer Education	4	Individual(s)	\$693
Home Energy Assistance Program	83	Individual(s)	\$22,465

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Program Name	Total Units Served	Unit Metric	Total
Whole Family Services	1	Individual(s)	\$612
			\$35,331
Isle au Haut			
Home Energy Assistance Program	4	Individual(s)	\$984
			\$984
Matinicus			
Brokerage	1	Individual(s)	\$1,936
Home Energy Assistance Program	1	Individual(s)	\$70
			\$2,006
North Haven			
Home Energy Assistance Program	7	Individual(s)	\$3,627
			\$3,627
Other Misc. Towns (			
Arrearage Management Program (AMP)	1	Individual(s)	\$745
Child and Adult Care Food Program	1	Individual(s)	\$3,833
Christmas is for Kids	8	Individual(s)	\$669
Coats of Kindness	40	Individual(s)	\$980
Community Investors of Knox County	9	Individual(s)	\$2,580
CSBG Case Management	1	Individual(s)	\$2,751
Domestic Violence Intervention Program (DVIP)	1	Individual(s)	\$873

Program Name	Total Units Served	Unit Metric	Total
Early Headstart and Headstart	2	Individual(s)	\$33,499
Energy Crisis Intervention Program	1	Individual(s)	\$827
Energy Self-Sufficiency	3	Individual(s)	\$0
Good Neighbor Heating Assistance	1	Individual(s)	\$783
Home Buyer Education	4	Individual(s)	\$693
Home Energy Assistance Program	163	Individual(s)	\$46,389
Homeowner Assistance Fund	3	Individual(s)	\$0
Housing Counseling	1	Individual(s)	\$88
Lynx	4	Individual(s)	\$5,003
Turkey Drive	304	Individual(s)	\$4,937
We've Got Your Back	6	Individual(s)	\$358
			\$105,008
Owl's Head			
Brokerage	1	Individual(s)	\$1,936
Child and Adult Care Food Program	1	Individual(s)	\$4,836
Domestic Violence Intervention Program (DVIP)	1	Individual(s)	\$873
Energy Crisis Intervention Program	10	Individual(s)	\$3,429
Good Neighbor Heating Assistance	2	Individual(s)	\$983

Program Name	Total Units Served	Unit Metric	Total
Home Buyer Education	1	Individual(s)	\$173
Home Energy Assistance Program	83	Individual(s)	\$24,972
Homeowner Assistance Fund	8	Individual(s)	\$0
Housing Stability	8	Individual(s)	\$10,221
-			\$47,424
Rockland			
Arrearage Management Program (AMP)	1	Individual(s)	\$745
Brokerage	5	Individual(s)	\$9,680
Building Family Futures	3	Individual(s)	\$0
Central Heating Improvement Program	3	Individual(s)	\$26,982
Certified Community Behavioral Health Clinic	1	Individual(s)	\$297
Child and Adult Care Food Program	1	Individual(s)	\$12,528
Christmas is for Kids	51	Individual(s)	\$4,267
Community Investors of Knox County	13	Individual(s)	\$4,892
CSBG Case Management	12	Individual(s)	\$33,009
Domestic Violence Intervention Program (DVIP)	5	Individual(s)	\$4,363
Early Headstart and Headstart	30	Individual(s)	\$502,492
Emergency Support Fund	3	Individual(s)	\$0

Program Name	Total Units Served	Unit Metric	Total
Energy Crisis Intervention Program	48	Individual(s)	\$11,499
Energy Self-Sufficiency	6	Individual(s)	\$250
Foster Grandparent Program	1	Individual(s)	\$8,257
Good Neighbor Heating Assistance	26	Individual(s)	\$11,139
Goodwill Gift Cards	1	Individual(s)	\$20
Heat Pump Program	1	Individual(s)	\$2,950
Home Buyer Education	7	Individual(s)	\$1,213
Home Energy Assistance Program	713	Individual(s)	\$165,941
Home Repair	1	Individual(s)	\$35,766
Homeowner Assistance Fund	26	Individual(s)	\$21,469
Housing Counseling	11	Individual(s)	\$971
Housing Stability	20	Individual(s)	\$25,553
Lynx	7	Individual(s)	\$8,755
Weatherization	3	Individual(s)	\$26,549
We've Got Your Back	22	Individual(s)	\$1,313
Whole Family Services	31	Individual(s)	\$18,970
			\$939,868

Rockport

Program Name	Total Units Served	Unit Metric	Total
Brokerage	2	Individual(s)	\$3,872
Child and Adult Care Food Program	3	Individual(s)	\$34,848
Community Investors of Knox County	2	Individual(s)	\$1,362
CSBG Case Management	2	Individual(s)	\$5,501
Domestic Violence Intervention Program (DVIP)	2	Individual(s)	\$1,745
Energy Crisis Intervention Program	13	Individual(s)	\$4,822
Energy Self-Sufficiency	2	Individual(s)	\$250
Good Neighbor Heating Assistance	49	Individual(s)	\$19,624
Home Buyer Education	1	Individual(s)	\$173
Home Energy Assistance Program	172	Individual(s)	\$50,156
Homeowner Assistance Fund	9	Individual(s)	\$73,747
Housing Stability	5	Individual(s)	\$6,388
VITA Tax Preparation	1	Individual(s)	\$144
We've Got Your Back	9	Individual(s)	\$537
			\$203,171
South Thomaston			
Early Headstart and Headstart	1	Individual(s)	\$16,750
Energy Crisis Intervention Program	12	Individual(s)	\$2,833
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Program Name	Total Units Served	Unit Metric	Total
Energy Self-Sufficiency	1	Individual(s)	\$250
Good Neighbor Heating Assistance	1	Individual(s)	\$560
Home Energy Assistance Program	92	Individual(s)	\$24,274
Homeowner Assistance Fund	9	Individual(s)	\$57,378
We've Got Your Back	1	Individual(s)	\$60
			\$102,104
St. George			
Child and Adult Care Food Program	1	Individual(s)	\$1,634
Home Energy Assistance Program	9	Individual(s)	\$4,994
			\$6,628
Thomaston			
Arrearage Management Program (AMP)	1	Individual(s)	\$745
Brokerage	1	Individual(s)	\$1,936
Christmas is for Kids	8	Individual(s)	\$669
Community Investors of Knox County	3	Individual(s)	\$598
CSBG Case Management	2	Individual(s)	\$5,501
Domestic Violence Intervention Program (DVIP)	3	Individual(s)	\$2,618
Early Headstart and Headstart	18	Individual(s)	\$301,495
Energy Crisis Intervention Program	18	Individual(s)	\$3,761

Program Name	Total Units Served	Unit Metric	Total
Energy Self-Sufficiency	2	Individual(s)	\$0
Good Neighbor Heating Assistance	7	Individual(s)	\$4,532
Home Buyer Education	3	Individual(s)	\$520
Home Energy Assistance Program	247	Individual(s)	\$65,743
Home Repair	2	Individual(s)	\$19,631
Homeowner Assistance Fund	20	Individual(s)	\$2,212
Small/Micro Business Loans	1	Individual(s)	\$45,000
We've Got Your Back	7	Individual(s)	\$418
Whole Family Services	5	Individual(s)	\$3,060
			\$458,440
Union			
Central Heating Improvement Program	1	Individual(s)	\$9,712
Certified Community Behavioral Health Clinic	1	Individual(s)	\$297
Christmas is for Kids	4	Individual(s)	\$335
Community Investors of Knox County	1	Individual(s)	\$191
Domestic Violence Intervention Program (DVIP)	1	Individual(s)	\$873
Energy Crisis Intervention Program	12	Individual(s)	\$4,482
Energy Self-Sufficiency	6	Individual(s)	\$250

Program Name	Total Units Served	Unit Metric	Total
Good Neighbor Heating Assistance	10	Individual(s)	\$4,065
Home Buyer Education	1	Individual(s)	\$173
Home Energy Assistance Program	175	Individual(s)	\$50,470
Homeowner Assistance Fund	8	Individual(s)	\$1,339
Lead Inspection	1	Individual(s)	\$15,850
We've Got Your Back	4	Individual(s)	\$239
			\$88,275
Vinalhaven			
Christmas is for Kids	8	Individual(s)	\$669
Good Neighbor Heating Assistance	4	Individual(s)	\$1,902
Home Energy Assistance Program	64	Individual(s)	\$21,676
Small/Micro Business Loans	2	Individual(s)	\$79,000
			\$103,247
Warren			
Brokerage	1	Individual(s)	\$1,936
Central Heating Improvement Program	3	Individual(s)	\$32,585
Certified Community Behavioral Health Clinic	1	Individual(s)	\$297
Child and Adult Care Food Program	3	Individual(s)	\$32,129
Christmas is for Kids	53	Individual(s)	\$4,434

	Unit Metric	Total Units Served	Program Name
\$882	Individual(s)	2	Community Investors of Knox County
\$2,751	Individual(s)	1	CSBG Case Management
\$873	Individual(s)	1	Domestic Violence Intervention Program (DVIP)
\$83,749	Individual(s)	5	Early Headstart and Headstart
\$14,844	Individual(s)	43	Energy Crisis Intervention Program
\$0	Individual(s)	1	Energy Self-Sufficiency
\$12,872	Individual(s)	30	Good Neighbor Heating Assistance
\$173	Individual(s)	1	Home Buyer Education
\$95,326	Individual(s)	340	Home Energy Assistance Program
\$49,079	Individual(s)	5	Home Repair
\$35,829	Individual(s)	38	Homeowner Assistance Fund
\$1,147	Individual(s)	13	Housing Counseling
\$5,111	Individual(s)	4	Housing Stability
\$239	Individual(s)	4	We've Got Your Back
\$1,224	Individual(s)	2	Whole Family Services
375,478	_		
			Washington
\$1,936	Individual(s)	1	Brokerage
	Individual(s) Individual(s) Individual(s) Individual(s)	38 13 4 4 2	Homeowner Assistance Fund  Housing Counseling  Housing Stability  We've Got Your Back  Whole Family Services  Washington

Program Name	Total Units Served	Unit Metric	Total
Child and Adult Care Food Program	1	Individual(s)	\$6,129
Domestic Violence Intervention Program (DVIP)	2	Individual(s)	\$1,745
Energy Crisis Intervention Program	9	Individual(s)	\$3,411
Energy Self-Sufficiency	2	Individual(s)	\$0
Good Neighbor Heating Assistance	5	Individual(s)	\$1,941
Home Buyer Education	6	Individual(s)	\$1,040
Home Energy Assistance Program	179	Individual(s)	\$51,726
Homeowner Assistance Fund	9	Individual(s)	\$0
Housing Stability	2	Individual(s)	\$2,555
VITA Tax Preparation	2	Individual(s)	\$288
			\$70,771
		Grand Total	\$3,848,979